

Electric and Gas Assistance in Schuylkill County

PPL Electric

Customer Assistance Program (PPL OnTrack)

Eligibility:*

- At or below 150% FPL**
- If income is less than rent/mortgage, you will qualify for temporary 9 month program (Track Lifestyle)

Benefits:

- Monthly bill credit applied to help pay gas bill,
- ability to have arrears set aside (frozen) and forgiven over time, forgiveness of debt over 18 months

Apply:

- 570-622-1995 (Schuylkill Community Action) or ppllectric.com

Hardship Fund (Operation Help)

Eligibility:*

- At or below 200% FPL**
- Temporary hardship

Benefits:

- Up to \$500 grant, eligible for any heating source

Apply:

- 570-622-1995 (Schuylkill Community Action) or ppllectric.com

Help with Energy Conservation (PPL WRAP/LIURP)

Eligibility:*

- At or below 150% FPL (some exceptions made up to 200%)**
- Utility service at current residence for at least 9 months
- Landlord approval (if renter)

Benefits:

- Energy audit, education, and energy conservation measures

Apply:

- 1-888-232-6302

UGI Gas

Customer Assistance Program

Eligibility:*

- At or below 150% FPL**

Benefits:

- Monthly bill credit applied to help pay gas bill
- Ability to have debts frozen
- Forgiveness of debt over 36 months

Apply:

- 800-844-9276

Hardship Fund (Operation Share)

Eligibility:*

- At or below 200% FPL**
- Financial hardship and inability to pay

Benefits:

- Up to \$500 grant
- Must satisfy utility crisis by restoring or preventing termination of service

Apply:

- 800-844-9276

Help with Energy Conservation (LIURP)

Eligibility:*

- At or below 150% FPL (some exceptions made up to 200%)**
- Gas heating
- Landlord approval (if renter)
- Above average energy consumption
- Utility service at current residence for at least 12 months

Benefits:

- Energy audit/education
- Energy conservation measures

Apply:

- 800-276-2722

*If you fall outside of the eligibility guidelines, there may be additional programs or assistance available. Please call your utility company for more information.

Water Assistance in Schuylkill County

PA American

Customer Assistance Program (H2O Program)

Eligibility:*

- At or below 150% FPL**

Benefits:

- 80% service charge discount (approx. \$12/month)

Apply:

- 888-282-6816 (Dollar Energy Fund – ask for discount program)

Hardship Fund Program (Dollar Energy Fund)

Eligibility:*

- At or below 200% FPL**
- Demonstrated sincere payment effort

Benefits:

- Up to \$500 grant

Apply:

- 888-282-6816

Wastewater Service Assistance

Eligibility:*

- At or below 150% FPL**
- Demonstrated sincere payment effort

Benefits:

- Up to \$500 grant
- 20% discount on the total wastewater charges

Apply:

- 888-282-6816



Aqua

Customer Assistance Program (Helping Hand)

Eligibility:*

- At or below 200% FPL**
- Account is more than 21 days past due
- At least \$110 in unpaid water bills

Benefits:

- Fixed monthly payment
- No reconnection fee
- Water conservation kit
- Leak detection tablets and tips on detecting and fixing leaks
- Low-flow shower head
- Faucet aerators
- Arrearage forgiveness of \$25 for each on time, in full payment
- Hardship fund for customers suffering a “unique” or “severe” hardship

Apply:

- 877-987-2982

What does "FPL" mean?*

The Federal Poverty Level (FPL) is a way to use your annual income to determine whether or not you are eligible for certain programs.

Number of Persons Living in Household	150% FPL (2021-2022)	200% FPL (2021-2022)
1	\$19,320	\$25,760
2	\$26,130	\$34,840
3	\$32,940	\$43,920
4	\$39,750	\$53,000
5	\$46,560	\$62,080

*If you fall outside of the eligibility guidelines, there may be additional programs or assistance available. Please call your utility company for more information.