

Utility Assistance in Norristown / Pottstown

PECO Electric / Gas

Customer Assistance Program (CAP)

Eligibility:*

- Your income is at or below 150% FPL**

Benefits:

- You receive a bill credit based on your percentage of income and energy usage
- Your debt is frozen and forgiven over 36 months of consistent payments

Apply:

- 1-800-774-7040
- <https://secure.peco.com/CapAssistance/CAPRateApplication>

Hardship Fund Program (Matching Energy Assistance Fund)

Eligibility:*

- Your income is at or below 175% FPL**
- You have a temporary financial hardship

Benefits:

- Up to \$500 grant

Apply:

- 1-800-774-7040
- <https://www.peco.com/MyAccount/CustomerSupport/Pages/MEAFOV.aspx>

Help with Energy Conservation (LIURP)

Eligibility:*

- Your income is at or below 200% FPL**
- High energy usage (see website)

Benefits:

- Energy audit, education, and energy saving measures

Apply:

- 1-800-675-0222
- <https://www.peco.com/MyAccount/CustomerSupport/Pages/LIURP.aspx>

PA American Water

Customer Assistance Program (H2O Program)

Eligibility:*

- Your income is at or below 150% FPL**

Benefits:

- 85% service charge discount and 10% discount on monthly volumetric charges (approx. \$19 / month)

Apply:

- 888-282-6816 (Dollar Energy Fund – ask for discount program)

Hardship Fund (Dollar Energy Fund)

Eligibility:*

- Your income is at or below 200% FPL**
- You have shown sincere payment effort

Benefits:

- Up to \$500 grant

Apply:

- 888-282-6816

Wastewater Assistance Program

Eligibility:*

- Your income is at or below 150% FPL**
- You have shown sincere payment effort

Benefits:

- Up to \$500 grant
- 30% discount on total wastewater charges (approx. \$20 / month)

Apply:

- 888-282-6816



What does "FPL" mean?*

The Federal Poverty Level (FPL) is a way to use your annual income to determine whether or not you are eligible for certain programs.

Number of Persons Living in Household	150% FPL (2021)	200% FPL (2021)	250% FPL (2021)
1	\$19,320	\$25,760	\$32,200
2	\$26,130	\$34,840	\$43,550
3	\$32,940	\$43,920	\$54,900
4	\$39,750	\$53,000	\$66,250
5	\$46,560	\$62,080	\$77,600

*If you fall outside of the eligibility guidelines for any of these programs, you may still qualify for other assistance. Please contact your utility company for more information.